THE INSTITUTE OF BANKERS OF ZIMBABWE

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GUNHILL HARARE

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CERTIFICATE IN MICROFINANCE	
SUBJECT	MICROFINANCE
DATE .	25 April 2023
TIME	3 HOURS
MARKS	100
EXAM TYPE	CLOSED BOOK

NB: DO NOT TURN OVER THE QUESTION PAPER OR COMMENCE WRITING UNTIL INSTRUCTED TO DO SO.

INSTRUCTIONS TO CANDIDATES

- 1. Read the instructions CAREFULLY before answering the paper.
- 2. This examination has two sections: Section A and Section B
- 3. Answer ALL questions in Section A. This section carries 40 marks.
- 4. Answer Any Three (3) questions in Section B. This section carries 60 marks.
- 5. Start each question on a fresh page.
- 6. Please number your answers.
- 7. Please be neat-illegible handwriting cannot be marked.
- 8. Use black or blue ink.
- 9. Ensure that all information on the cover of your answer book is completed in full.
- 10. Cheating is not allowed, if anyone is caught cheating, you will be disqualified from the examination.

SECTION A:

ANSWER ALL QUESTIONS IN THIS SECTION

QUESTION 1 [40 MARKS]

a. Define the following expressions:

i. Microcredit [2 marks]

ii. Microfinance [2 marks]

iii. Financial Exclusion [2 marks]

iv. Microleasing [2 marks]

v. Micro-venture Capital [2marks]

- **b.** From a regulatory perspective, microfinance institutions are classified into three categories. Discuss. [10 marks]
- c. You are given the following information about the average performance of microfinance institutions.

Table 1 Performance indicators: AMG Global

Performance Indicator	2014	2015	2016	2017	2018
Portfolio At Risk 1-30	7%	10.5%	15.7%	23%	25.6%
Risk Coverage Ratio	25%	40%	45%	50%	60%
Operational self- sufficiency	101%	93.2%	90.7%	110.4%	115.5%

Required:

- i. Comment on the performance of AMG Global on information given in Table 1 above. [10 marks]
- ii. Outline any policies you would recommend to the board of AMG Global aimed at improving sustainability [10 marks]

SECTION B:

CHOOSE ANY THREE (3) QUESTIONS FROM THIS SECTION

QUESTION 2 [20 MARKS]

- a. Identify the five [5] widely available insurance products in the microfinance sector [5 marks]
- b. Distinguish between operational self sufficiency and fully financial selfsufficiency [5 marks]
- c. Discuss the key characteristics of microfinance that distinguish it from commercial banking [10 marks]

QUESTION 3 [20 MARKS]

- a. Distinguish between depth and breadth as dimensions of outreach. [6 marks]
- b. Define the term "operational risk" [5 marks]
- c. How can reduction in operational costs be achieved in the microfinance sector [10 marks]

QUESTION 4 [20 MARKS]

- a. Explain the following terms.
 - Risk [3 marks] i.
 - liquidity risk [3 marks] ii.
 - Market risk [4 marks] iii.
- b. The risk management process comprises three main phases. Discuss.

[10 marks]

QUESTION 5 [20 MARKS]

- a. Discuss various strategies for managing credit risk in a microfinance institution [15 marks]
- b. List and explain the various goals of regulation and supervision in the microfinance sector [10 marks]

END OF EXAMINATION PAPER